# Inland Regional Center FY 24/25 Performance Contract

July 1, 2024, to June 30, 2025



## Agenda

- Funding
- Compliance measures
- Accountability-Financial reports/audits
- Accountability- Purchase of Service data (POS)
- Service Access and Equity (SAE)
- Overview of measures
- Latest data
- Locally developed public policy measure
- Public input
- Closing

## Accountability- Performance Contracts <a href="https://www.inlandrc.org/accountability">https://www.inlandrc.org/accountability</a>

#### Performance Contracts

Each year, the Department of Developmental Services (DDS) and IRC develop a performance contract to determine and measure how IRC delivers services.

#### **Performance Contracts**

2023 - English I Spanish I Tagalog I Vietnamese I Arabic I Chinese I DDS Approval

2022 - English I Spanish I Tagalog I Vietnamese I Arabic I Chinese

2021 - English I Spanish I Tagalog I Vietnamese I Arabic I Chinese

2020 - English I Spanish

2019 - English I Spanish

2015 | 2016 | 2017 | 2018

## **Funding**

- DDS oversight
- 21 Non-profit Regional Centers

Provides assessment

Determines eligibility

Offers case management

Money from DDS

Contract allocation or budget

Operations (11.6%)

Purchase of Services (POS) (88.4%)

Note: The two budgets do not include Language Access and Cultural Competency (LACC)

### Compliance

## https://www.dds.ca.gov/rc/dashboard/performance-contracts/

#### 2022 Audit Compliance in Inland Regional Center

Sources: DDS audit data from fiscal years 2017-18 through 2021-22. DDS purchase of service data and state claims data as of November 2022.

Unqualified Independent Audit Completed: Yes

Substantially Compliant with DDS Fiscal Audit: Yes

Audit Vendor Requirements Met: Yes

Operated Within Budget: Yes

Participated in the Federal Waiver:

## Accountability-Financial Reports / Audits <a href="https://www.inlandrc.org/accountability">https://www.inlandrc.org/accountability</a>

- IRC Form 990
- IRC Financial Statements / Independent Audits
- Report on Administrative Expenditures
- Report on Personnel Classifications
- Report on Managerial Salaries, Wages, and Benefits
- Functional Operations Staffing Surveys
- DDS Audits

▼ Financial Reports / Audits

IRC provides IRS reports, annual financial statements, and associated data to maintain fiscal transparency. This information explains how IRC spend received through state and federal funding.

#### IRC Form 990

2022-2023 | 2021-2022 | 2020-2021 | 2019-2020 | 2018-2019 | 2017-2018 | 2016-2017 | 2015-2016 | 2014-2015

#### IRC Financial Statements / Independent Audits

2022-2023 | 2021-2022 | 2020-2021 | 2019-2020 | 2018-2019 | 2017-2018 | 2016-2017 | 2015-2016 | 2014-2015

#### Report on Administrative Expenditures

2022-2023 | 2021-2022 | 2020-2021 | 2019-2020 | 2018-2019 | 2017-2018

#### Report on Personnel Classifications

2023 | 2022 | 2021 | 2020 | 2019 | 2018

#### Report on Managerial Salaries, Wages, and Benefits

2023 | 2022 | 2021

#### **Functional Operations Staffing Surveys**

2023 | 2022 | 2021 | 2020 | 2019 | 2018 | 2017

## Accountability- Purchase of Service Data (POS) <a href="https://www.inlandrc.org/accountability">https://www.inlandrc.org/accountability</a>

- Each fiscal year, regional centers and the Department of Developmental Services gather information on purchasing services and supports.
- This information is referred to as Purchase of Service (POS) data.
- POS data shows how regional centers spent service dollars in five categories:

By age, race/ethnicity, primary language, disability, and residence type.

## Accountability- Purchase of Service Data (POS) <a href="https://www.inlandrc.org/accountability">https://www.inlandrc.org/accountability</a>

- Diversity/Disparity Assurance Plan
- POS Disparity Data
- POS Public Input Meeting Presentation

### Transparency

- Agencies Providing Oversight to IRC
- Purchase of Service Data (POS)
- Financial Reports / Audits
- Performance Contracts
- Caseload Ratio
- National Core Indicators (NCI)
- ► Home and Community Based Services (HCBS)



### **Service Access and Equity (SAE)**

## https://www.inlandrc.org/service-access-and-equity/

Disparity	Total Clients 21/22	Total Clients 22/23	Clients Receiving POS	Clients No POS	Disparity Increase or Decrease
Autism	15,620	15,932	10,059	5,936	2.60% Increase
Hispanic	18,084	19,971	14,434	5,569	-1.30% Decrease
Black African American	4,268	4,512	3,380	1,138	-1.20% Decrease
American Indian or Alaska Native	101	105	69	36	40% Decrease
Monolingual Spanish Speakers	8,304	8,947	6,827	2,125	90% Decrease

#### **Overview of Measures FY 24/25**

Employment

Increase clients in

Paid Internship Program (PIP)

Competitive Integrated Employment (CIE)

Living environments

Reduce clients in Board and Cares

Increase clients in Family homes

Increase clients in Supported/Independent Living

Increase clients living Independently

Reduce our disparities

Increase POS

- Establish an Equitable Crisis Intervention Program.
- Incorporate additional safeguards to foster partnerships within the community.
- Statement: Establishing an Equitable Crisis Intervention Program, additional safeguards, and fostering partnerships within the community are essential for ensuring that all individuals receive fair and just treatment during crises.
- Measurement and Methodology: A comprehensive and systematic approach is essential to effectively measure and evaluate the impact of the Equitable Crisis Intervention Program.

#### Activities:

Crisis Intervention Program Provider:

IRC will work closely with Pacific Clinics in the creation of a Crisis Intervention program in Riverside County.

IRC will proactively explore the development of a Crisis Intervention Program in San Bernardino County in collaboration with local stakeholders.

#### Data collection:

Quantitative Data: Collect data on the number and types of crises reported, response times, and outcomes of interventions.

Qualitative Data: Conduct interviews and surveys with program participants, community members, and stakeholders to gather insights into their experiences and perceptions of the program's effectiveness and fairness.

#### Comparative Analysis/ Community Involvement:

Engage community stakeholders in the evaluation process through focus groups and advisory committees.

Work closely with the Autism Society Inland Empire to conduct three (3) focus groups and one (1) online survey in July 2025 to seek the lived experience of clients and families in crisis and police interactions.

#### Feedback Loops:

Implement regular feedback loops where data and findings are shared with clients, parents, caregivers, and community partners.

## Feedback Loops

Quarterly Zoom Public Meetings Schedule:

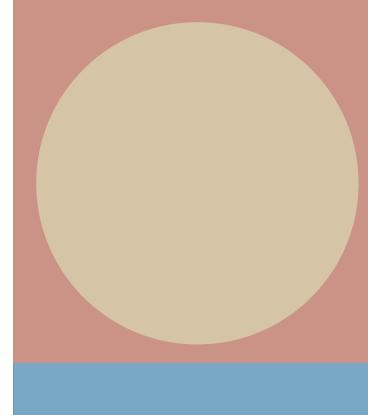
- August 29th, 5:30 PM 6:30 PM
- October 17th, 5:30 PM 6:30 PM
- December 12th, 5:30 PM 6:30 PM
- February 20<sup>th</sup> , 5:30 PM 6:30 PM
- April 24th, 5:30 PM 6:30 PM
- June 26th, 5:30 PM 6:30 PM

Blue Envelope Program:

Continue collaborating with Riverside Sheriff's Department to roll out the Blue Envelope Program.

Continue to work closely with the San Bernardino Sheriff's Department to roll out their Blue Envelope Pilot Program.





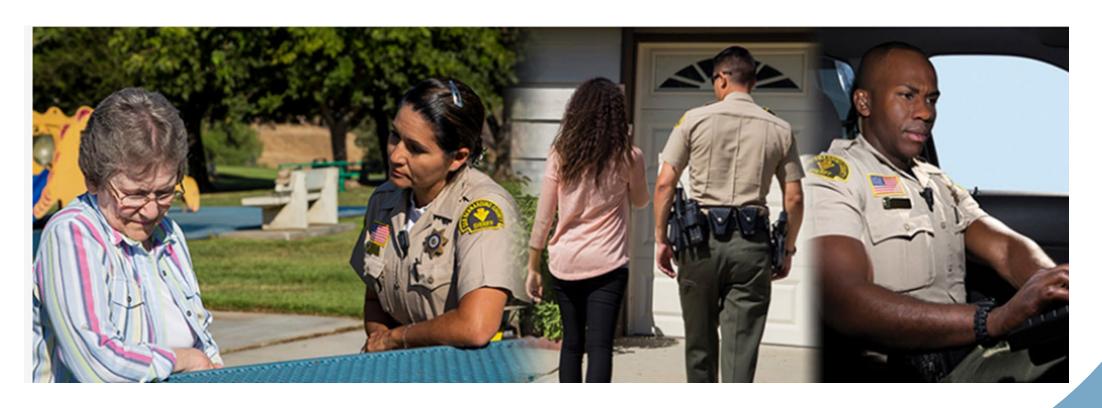
SBSD Safe Return Program/ RSO Special Needs Reunification Program:

Collaborate with Riverside Sheriff's Office (RSO) to ensure their Special Needs Reunification program is language assessable and market program to those served by IRC in Riverside.

Continue working closely with the San Bernardino Sheriff's Department (SBSD) to market the Safe Return Program.

### **SBSD Safe Return Program**

https://wp.sbcounty.gov/sheriff/safe-return-program/



## RSO Special Needs Reunification Program <a href="https://www.riversidesheriff.org/768/Special-Needs-Reunification-Program">https://www.riversidesheriff.org/768/Special-Needs-Reunification-Program</a>

Home > Community > Special Needs Reunification Program

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#### **Special Needs Reunification Program**

Our voluntary Special Needs Reunification Program is dedicated to facilitating the prompt reunification of individuals who may find themselves displaced from their homes. By supplying law enforcement with essential information beforehand, we aim to streamline the process. This initiative is particularly beneficial for members of our community with conditions such as Autism, Dementia, Alzheimer's Disease, and Down Syndrome. Through this program, law enforcement personnel will have access to vital details including emergency contacts, comprehensive physical descriptions, and photographs. Furthermore, our initiative equips law enforcement with insights into an individual's communication capabilities, routines, behaviors, and other pertinent information, thereby aiding in effectively addressing their needs.



Program Enrollment

#### Training:

Continue to work closely with the SBSD and the Department of Behavioral Health to provide I/DD awareness during the 40-hour CIT training and the Sheriff's Academy.

IRC will create a pilot program for ASL, Deaf/Plus, and I/DD awareness training for First Responders in collaboration with community partners.

## **Public Input**

- 3 minutes
- Comments should relate to the FY 24/25 PC



Thank you for your time.

Community@inlandrc.org