Inland Regional Center FY 24/25 Performance Contract

July 1, 2024, to June 30, 2025

Agenda

- Funding

- Compliance measures

- Accountability-Financial reports/audits

- Accountability- Purchase of Service data (POS)

- Service Access and Equity (SAE)

- Overview of measures

- Latest data

- Locally developed public policy measure

- Public input

- Closing

Accountability- Performance Contracts
https://www.inlandrc.org/accountability

▼ Performance Contracts

Each year, the Department of Developmental Services (DDS) and IRC develop a performance contract to determine and measure how IRC delivers services.

Performance Contracts

2023 – English | Spanish | Tagalog | Vietnamese | Arabic | Chinese | DDS Approval

2022 – English | Spanish | Tagalog | Vietnamese | Arabic | Chinese

2021 – English | Spanish | Tagalog | Vietnamese | Arabic | Chinese

2020 – English | Spanish

2019 – English | Spanish

2015 | 2016 | 2017 | 2018

Funding

- DDS oversight

- 21 Non-profit Regional Centers

  Provides assessment

  Determines eligibility

  Offers case management

- Money from DDS

  Contract allocation or budget

  Operations (11.6%)

  Purchase of Services (POS) (88.4%)

  Note: The two budgets do not include Language Access and Cultural Competency (LACC)

Compliance

https://www.dds.ca.gov/rc/dashboard/performance-contracts/

2022 Audit Compliance in Inland Regional Center

Sources: DDS audit data from fiscal years 2017-18 through 2021-22. DDS purchase of service data and state claims data as of November 2022.

Unqualified Independent Audit Completed:	Yes
Substantially Compliant with DDS Fiscal Audit:	Yes
Audit Vendor Requirements Met:	Yes
Operated Within Budget:	Yes
Participated in the Federal Waiver:	Yes

Accountability-Financial Reports / Audits
https://www.inlandrc.org/accountability

- IRC Form 990

- IRC Financial Statements / Independent Audits

- Report on Administrative Expenditures

- Report on Personnel Classifications

- Report on Managerial Salaries, Wages, and Benefits

- Functional Operations Staffing Surveys

- DDS Audits

▼ Financial Reports / Audits

IRC provides IRS reports, annual financial statements, and associated data to maintain fiscal transparency. This information explains how IRC spends received through state and federal funding.

IRC Form 990

2022-2023 | 2021-2022 | 2020-2021 | 2019-2020 | 2018-2019 | 2017-2018 | 2016-2017 | 2015-2016 | 2014-2015

IRC Financial Statements / Independent Audits

2022-2023 | 2021-2022 | 2020-2021 | 2019-2020 | 2018-2019 | 2017-2018 | 2016-2017 | 2015-2016 | 2014-2015

Report on Administrative Expenditures

2022-2023 | 2021-2022 | 2020-2021 | 2019-2020 | 2018-2019 | 2017-2018

Report on Personnel Classifications

2023 | 2022 | 2021 | 2020 | 2019 | 2018

Report on Managerial Salaries, Wages, and Benefits

2023 | 2022 | 2021

Functional Operations Staffing Surveys

2023 | 2022 | 2021 | 2020 | 2019 | 2018 | 2017

Accountability- Purchase of Service Data (POS)
https://www.inlandrc.org/accountability

- Each fiscal year, regional centers and the Department of Developmental Services gather information on purchasing services and supports.

- This information is referred to as Purchase of Service (POS) data.

- POS data shows how regional centers spent service dollars in five categories:

  By age, race/ethnicity, primary language, disability, and residence type.

Accountability- Purchase of Service Data (POS)
https://www.inlandrc.org/accountability

- Diversity/Disparity Assurance Plan

- POS Disparity Data

- POS Public Input Meeting Presentation

ABOUT IRC   APPLY   CLIENTS/FAMILIES   SERVICE PROVIDERS   ACCOUNTABILITY   👁 TRANSPARENCY

dependence.   Empowerment.   Inclusion.

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Learn More ›

Transparency

▶ Agencies Providing Oversight to IRC

▶ Purchase of Service Data (POS)

▶ Financial Reports / Audits

▶ Performance Contracts

▶ Caseload Ratio

▶ National Core Indicators (NCI)

▶ Home and Community Based Services (HCBS)

💬English 💬Español 💬العربية 💬简体中文 💬Filipino 💬Tiếng Việt

Service Access and Equity (SAE)

https://www.inlandrc.org/service-access-and-equity/

Disparity	Total Clients 21/22	Total Clients 22/23	Clients Receiving POS	Clients No POS	Disparity Increase or Decrease
Autism	15,620	15,932	10,059	5,936	2.60% Increase
Hispanic	18,084	19,971	14,434	5,569	-1.30% Decrease
Black African American	4,268	4,512	3,380	1,138	-1.20% Decrease
American Indian or Alaska Native	101	105	69	36	-.40% Decrease
Monolingual Spanish Speakers	8,304	8,947	6,827	2,125	-.90% Decrease

Overview of Measures FY 24/25

- Employment

  Increase clients in

  Paid Internship Program (PIP)

  Competitive Integrated Employment (CIE)

- Living environments

  Reduce clients in Board and Cares

  Increase clients in Family homes

  Increase clients in Supported/ Independent Living

  Increase clients living Independently

- Reduce our disparities

  Increase POS

Locally Developed Public Policy Measure

- Establish an Equitable Crisis Intervention Program.

- Incorporate additional safeguards to foster partnerships within the community.

- Statement: Establishing an Equitable Crisis Intervention Program, additional safeguards, and fostering partnerships within the community are essential for ensuring that all individuals receive fair and just treatment during crises.

- Measurement and Methodology: A comprehensive and systematic approach is essential to effectively measure and evaluate the impact of the Equitable Crisis Intervention Program.

Locally Developed Public Policy Measure

Activities:

Crisis Intervention Program Provider:

IRC will work closely with Pacific Clinics in the creation of a Crisis Intervention program in Riverside County.

IRC will proactively explore the development of a Crisis Intervention Program in San Bernardino County in collaboration with local stakeholders.

Data collection:

Quantitative Data: Collect data on the number and types of crises reported, response times, and outcomes of interventions.

Qualitative Data: Conduct interviews and surveys with program participants, community members, and stakeholders to gather insights into their experiences and perceptions of the program's effectiveness and fairness.

Locally Developed Public Policy Measure

Comparative Analysis/ Community Involvement:

Engage community stakeholders in the evaluation process through focus groups and advisory committees.

Work closely with the Autism Society Inland Empire to conduct three (3) focus groups and one (1) online survey in July 2025 to seek the lived experience of clients and families in crisis and police interactions.

Feedback Loops:

Implement regular feedback loops where data and findings are shared with clients, parents, caregivers, and community partners.

Feedback Loops

Quarterly Zoom Public Meetings Schedule:

- August 29th, 5:30 PM - 6:30 PM

- October 17th, 5:30 PM - 6:30 PM

- December 12th, 5:30 PM - 6:30 PM

- February 20th , 5:30 PM - 6:30 PM

- April 24th, 5:30 PM - 6:30 PM

- June 26th, 5:30 PM - 6:30 PM

Locally Developed Public Policy Measure

Blue Envelope Program:

Continue collaborating with Riverside Sheriff's Department to roll out the Blue Envelope Program.

Continue to work closely with the San Bernardino Sheriff's Department to roll out their Blue Envelope Pilot Program.

Locally Developed Public Policy Measure

SBSD Safe Return Program/ RSO Special Needs Reunification Program:

Collaborate with Riverside Sheriff's Office (RSO) to ensure their Special Needs Reunification program is language assessable and market program to those served by IRC in Riverside.

Continue working closely with the San Bernardino Sheriff's Department (SBSD) to market the Safe Return Program.

SBSD Safe Return Program
https://wp.sbcounty.gov/sheriff/safe-return-program/

RSO Special Needs Reunification Program
https://www.riversidesheriff.org/768/Special-Needs-Reunification-Program

Locally Developed Public Policy Measure

Training:

Continue to work closely with the SBSD and the Department of Behavioral Health to provide I/DD awareness during the 40-hour CIT training and the Sheriff's Academy.

IRC will create a pilot program for ASL, Deaf/Plus, and I/DD awareness training for First Responders in collaboration with community partners.

Public Input

- 3 minutes

- Comments should relate to the FY 24/25 PC

Thank you for your time.
Community@inlandrc.org