



## Inland Regional Center FY 2024-2025 Performance Contract

The Department of Developmental Services (DDS) is responsible for overseeing services catering to Californians with developmental disabilities. This task is accomplished through a network of 21 community-based, non-profit agencies, collectively referred to as Regional Centers. Each of these centers plays a crucial role in assessing needs, determining eligibility, and providing case management services.

Moreover, Regional Centers are pivotal in crafting and managing Individual Program Plans (IPPs) for individuals, which entail the development, procurement, and coordination of necessary services. Funding for the Inland Regional Center (IRC) is facilitated through allocations from the DDS, termed as contract allocations or budgets. IRC typically receives its initial budgetary allocation in July, followed by periodic adjustments throughout the fiscal year.

The budget encompasses two primary components: Operations and Purchase of Service (POS). Operations funding, constituting approximately 11.6% of the total budget, covers essential expenses such as employee salaries, benefits, and operational costs. Meanwhile, the bulk of the budget, around 88.4%, is dedicated to the Purchase of Service (POS), which directly funds services and supports eligible clients.

It's important to note that Regional Centers provide certain services, such as assessment for eligibility, diagnosis, and case management, without charge. However, the State of California mandates that some parents of minors under 18 receiving services from the Regional Center contribute financially based on family size and income. This financial contribution can take the form of a fee or a share of the service cost.



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Public Policy Measure	Actions to Attain Objectives
<p>1. Indicators showing the relationship between annual authorized services and expenditures by an individual's residence type and ethnicity.</p>	<p>Statement: Inland Regional Center (IRC) is committed to addressing disparities within our community.</p> <p>Measurement and Methodology: Prior fiscal year (FY) Purchase of Service data and Client Master File (CMF); Regional Center generated data.</p> <p>Activities: IRC will analyze Purchase of Service (POS) data to identify areas where we may be able to increase purchased services to better meet the needs of underserved populations.</p> <p>IRC will continue to partner with Community-Based Organizations (CBOs) that receive disparity grant funding from the Department of Developmental Services (DDS) to increase access to services.</p> <p>Through an enhanced service coordination system, IRC will continue monitoring clients with low or no POS.</p>



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Public Policy Measure	Actions to Attain Objectives
<p>2. Percent of total annual Purchase of Service expenditures by individual's ethnicity and age:</p> <ul style="list-style-type: none"> <li>• Birth to age two, inclusive.</li> <li>• Age three to 21, inclusive.</li> <li>• Twenty-two and older.</li> </ul>	<p>Statement:</p> <p>Ensuring equitable access to eligible services for clients of diverse ethnicities and age groups is a top priority for IRC. This commitment stems from the mandate outlined in the Lanterman Act, a result of passionate advocacy efforts led by a group of parents advocating for change. Central to the Lanterman Act is the principle that "people with developmental disabilities and their families have a right to access the services and supports necessary to live lives akin to those without disabilities."</p> <p>The principles of equity and inclusion are at the core of IRC's mission. The center actively engages with the community, spearheading various projects and partnerships to foster cultural proficiency and advance equity and inclusion initiatives.</p> <p>Measurement and Methodology:</p> <p>Prior FY Purchase of Service data and CMF.</p> <p>Activities:</p> <p>IRC will continue to monitor clients with Low or No POS through a system of Enhanced Service Coordination 1:40 and 1:25 units.</p> <p>IRC will analyze POS data to identify areas where we may be able to increase purchased services to better meet the needs of our underserved populations.</p> <p>IRC's Cultural Specialist will continue to maintain records, collect data, and track the qualitative and quantitative outcomes of our CBOs.</p> <p>IRC will continue to utilize our CBOs to inform families of services they may be eligible for through POS.</p> <p>IRC will continue actively seeking, scheduling, and attending outreaches, in-person and virtually, and educational events weekly.</p> <p>IRC will continue to participate in inter-agency collaboration to provide and receive training in cultural competency with:</p> <ol style="list-style-type: none"> <li>1. San Bernardino County Bilingual Committee</li> <li>2. Cultural Competency Advisory Committee Meeting</li> </ol>



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3. Latino Awareness Subcommittee
4. Inland Empire Disabilities Collaborative
5. Building Community Partners with Children and Family Services
6. State Council on Development Disabilities (SCDD)
7. Inland Empire Disabilities Collaborative (IEDC)
8. California Hands and Voices
9. Center on Deafness Inland Empire (CODIE)
10. Native American Coalition

IRC's Cultural Specialist and Deaf and Hard of Hearing (D/HH) Cultural Specialist are dedicated to offering advocacy services to clients and families throughout the IPP and POS processes via tailored outreach efforts, including in-person and virtual interactions.

IRC will continue to participate in the Self-Determination Advisory Committee.

IRC will host the annual Fall Festival and Safety Fair on October 19, 2024, to connect parents to IRC, our Service Providers, local law enforcement agencies, and community partners.

IRC will continue to grow and expand inlandrc.org to ensure communication is clear and easy to understand.

English - <https://www.inlandrc.org/>

Spanish - <https://www.inlandrc.org/es/>

IRC will continue to participate in Grassroots Day in Sacramento.

IRC will continue to host and grow the CBO Collaborative. This group is made up of Service Coordinators from each IRC case management unit and members of the CBO's. This group will continue to meet once a month and discuss the latest disparity data, check-in on current referrals, review possible referrals, and receive case updates.

IRC's Cultural Specialist and D/HH Cultural Specialist will continue to support the below parent support groups, committees, and groups:

1. Rialto Unified School District Parent Support Group
2. Cathedral City Parent Support Group
3. Angeles Con Futuro - San Bernardino
4. Angeles Especiales - Fontana
5. Broader Spectrum-Broader Minds - Moreno Valley
6. Padres Con Poder- Corona



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7. Padres Excepcionales - San Bernardino
8. NES Padres Empoderados Por La Inclusión - Coachella Valley
9. Somos Una Voz - Victorville
10. Virtudes Especiales - Spanish Virtual Group
11. Padres Empoderados - Spanish group - Cathedral City
12. Parent Support Alliance - in collaboration with Rialto USD Special Education Dept - Bilingual English/Spanish Parent Support Group (this group was put on hold due to the pandemic; however, we still share resources and communicate with some of the attendees.)
13. Ad hoc weekly meetings with D/HH Access Specialists (informal)
14. Deaf Specialists Collective with DDS and ARCA, 1x monthly (formal)
15. Deaf Cultural Community subcommittee with RUHS
16. Deaf, Blind, and Disabled Coalition
17. Model Deaf Community Committee with City of Riverside (pending)

IRC's Cultural Specialist will continue to cultivate the Service Accessibility and Equity (SAE) page on inlandrc.org. – <https://www.inlandrc.org/service-access-and-equity/>

IRC's D/HH Cultural Specialist will continue to cultivate a SAE page that links the D/HH Community to needed resources. – <https://www.inlandrc.org/dhh>

IRC will work with vendors (i.e., Day Programs, Supported Employment, Board & Care) to ensure Deaf, DeafBlind, and Hard of Hearing clients have communication access.

Provide Deaf Awareness training to IRC staff to become culturally aware and sensitive to the needs of the D/HH community.

Provide Deaf Awareness and ASL training to Law Enforcement Officers (LEOs) to become culturally aware and sensitive to the needs of the D/HH community.

Continue to provide I/DD Awareness at the San Bernardino County Sheriff Academy as requested.



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	<p>IRC will continue to boost outreach efforts to the Deaf community to increase awareness of regional centers and education about the Lanterman Act.</p> <p>Continue to improve accessibility standards at IRC that consider the access needs of the Deaf, DeafBlind, and Hard of Hearing.</p> <p>IRC will provide training and workshops for clients, families, vendors, and staff about D/HH related topics pursuant to Lanterman Act.</p>
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<p>3. Number and percentage of individuals receiving only case management services by age and ethnicity.</p> <ul style="list-style-type: none"><li>• Birth to age two, inclusive</li><li>• Age three to 21, inclusive</li><li>• Twenty-two and older</li></ul>	<p>Statement:</p> <p>IRC is committed to comprehending why certain clients receive case management services without accessing purchased services and devising strategies to address this discrepancy.</p> <p>Measurement and Methodology:</p> <p>Prior FY Purchase of Service data and Regional Center caseload data.</p> <p>Activities:</p> <p>IRC will continue monitoring clients with low or no POS through an enhanced service coordination system.</p> <p>IRC will continue to participate in inter-agency collaboration with the Department of Behavioral Health, local police departments, and crisis intervention teams to address the increased interaction with clients not attending a program.</p> <p>IRC will continue to support the Client Advisory Committee (CAC) in providing educational forums and events.</p> <p>IRC will continue to design and implement community projects focused on outreach to underserved demographic populations, with a focus on the Hispanic community and clients with autism.</p>
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Public Policy Measure	Actions to Attain Objectives
<p>4. Total number of 30-day, 6-month, and 12-month incentive payments made in the fiscal year.</p>	<p>Statement: IRC provides opportunities and support for client employment. The goal being competitive, integrated employment.</p> <p>Measurement and Methodology: Data was collected from service providers by regional centers.</p> <p>Activities: IRC will analyze POS data to help identify the total number of individuals participating in competitive, integrated employment. IRC Employment Specialists will continue to provide outreach and community education, virtually if required, on employment opportunities and available support.</p>

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Public Policy Measure	Actions to Attain Objectives
<p>5. Number and percent of adults residing in the home of a parent or guardian (“family homes”).</p>	<p>Statement:</p> <p>“Family homes” can have many different meanings, but the key idea is a place where a person chooses to live.</p> <p>Measurement and Methodology:</p> <p>CMF residence code data for status 2 adults (18 years older) residing in family homes.</p> <p>Activities:</p> <p>IRC will continue to develop and provide services for clients that allow them to be as independent as possible.</p> <p>IRC will continue to assist families in obtaining needed services. Such services may include in-home services, respite, behavior intervention, parent training, hospice, telehealth when appropriate, and crisis services.</p> <p>IRC Service Coordinators will monitor successes quarterly and additionally, as needed.</p> <p>On inlandrc.org, IRC will maintain:</p> <ul style="list-style-type: none"><li>• A Common Services List to help clients, parents, and guardians understand IRC services and programs <a href="https://www.inlandrc.org/wp-content/uploads/2018/09/Common-Services-Listing.pdf">https://www.inlandrc.org/wp-content/uploads/2018/09/Common-Services-Listing.pdf</a></li><li>• A Service Provider Search tool to assist clients, parents, and guardians in locating services and programs <a href="https://www.inlandrc.org/disclaimer/">https://www.inlandrc.org/disclaimer/</a></li><li>• Fact Sheets for common services: Day Programs, Living Options, Respite, and Transition <a href="https://www.inlandrc.org/consumersfamilies/">https://www.inlandrc.org/consumersfamilies/</a></li><li>• A calendar of community activities that clients, parents, or guardians can search for low-cost community events <a href="https://www.inlandrc.org/calendar/">https://www.inlandrc.org/calendar/</a></li><li>• A Program Manager search tool <a href="https://www.inlandrc.org/managers-email-form/">https://www.inlandrc.org/managers-email-form/</a></li></ul>



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	<ul style="list-style-type: none"><li>• A Self-Determination information page located on the Consumers and Families page <a href="https://www.inlandrc.org/consumersfamilies/">https://www.inlandrc.org/consumersfamilies/</a></li></ul>
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Public Policy Measure	Actions to Attain Objectives
<p>6. Increase the number and percent of minors residing with families.</p>	<p>Statement: Children develop best in loving, inclusive home settings. Often, support is needed to avoid out-of-home placements.</p> <p>Measurement and Methodology: CMF residence code data for status 1 and 2 minors (under 18 years old) residing:</p> <ul style="list-style-type: none"><li>• In own home</li><li>• In foster care</li><li>• With guardian</li></ul> <p>Activities: IRC will provide training for families to help manage behaviors that may interfere with a child's ability to interact with their family and community. IRC will continue developing and providing group parent training and support for families within the specific ethnic groups served by IRC. IRC will continue assessing, developing, and providing families with services to keep children in their own homes. IRC will continue to prefer small 4-6 bed homes for out-of-home placement.</p>



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Public Policy Measure	Actions to Attain Objectives
7. Increase the number and percentage of adults residing in home settings.	<p>Statement:</p> <p>“Home” can have many different meanings, but the key idea is a place where a person chooses to live.</p> <p>Measurement and Methodology:</p> <p>CMF residence code data for status 2 adults (18 years old and above) residing in:</p> <ul style="list-style-type: none"><li>• Independent living</li><li>• Supported living</li><li>• Adult Family Home Agency homes</li><li>• Family homes</li></ul> <p>Activities:</p> <p>IRC will continue to develop and provide services and support to clients, allowing them to be as independent as possible.</p> <p>IRC will continue to monitor the implementation of AB 1472 to ensure that clients are respected and compliance is achieved.</p> <p>IRC will continue monitoring supported living environments to ensure safety and provide support and services as needed.</p> <p>IRC will continue to assist families in obtaining the services they need. Such services may include in-home, respite, behavior intervention, parent training, hospice, and crisis services.</p>



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Public Policy Measure	Actions to Attain Objectives
<p>8. Number of minors living in facilities serving six or more people.</p>	<p>Statement:</p> <p>IRC believes that children develop best in loving, inclusive homes. However, in some compelling circumstances they may require alternative placement. Southern California has the only subacute facility for children. Many children throughout California are transferred from their home Regional Centers to this sub-acute facility which serve more than six. IRC will work in partnership with the transferring Regional Center and provide shared case management.</p> <p>Measurement and Methodology:</p> <p>CMF residence code data status 1 and 2 minors residing in following facilities, serving more than six people:</p> <ul style="list-style-type: none"> <li>• ICF/DD</li> <li>• ICF/DD-H</li> <li>• ICF/DD-N</li> <li>• SNF</li> <li>• CCF</li> </ul> <p>Activities:</p> <p>To the greatest extent possible, services will be identified and provided that allow the child to successfully transition back to their home.</p> <p>IRC is committed to providing support to the sub-acute children’s facility that offers high level care to all Southern California children served by Regional Centers.</p> <p>IRC will continue the practice of a rigorous multi-disciplinary review of placement in homes with more than four beds.</p> <p>We will continue to inform potential providers that it is IRC’s preference that homes serve four or fewer people, each with their own room.</p>



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Public Policy Measure	Actions to Attain Objectives
<p>9. Number and percentage of adults living in facilities serving more than six people.</p>	<p>Statement: Inland Regional Center’s Board of Trustees (BOT) confirmed its policy to support living arrangements that are small (serve four to six people). Adults are provided with private bedrooms and baths.</p> <p>Measurement and Methodology: CMF residence code data for status 2 adult residing in following facilities serving more than six people:</p> <ul style="list-style-type: none"><li>• ICF/DD</li><li>• ICF/DD-H</li><li>• ICF/DD-N</li><li>• SNF</li><li>• CCF (Residential Care Facilities for the elderly not included)</li></ul> <p>Activities:</p> <p>IRC will evaluate the cases of clients who live in large skilled nursing facilities. Their needs will be assessed to see if they can be appropriately served in a smaller home setting.</p> <p>IRC will continue the practice of a rigorous multi-disciplinary review of placement in homes with more than four beds.</p> <p>IRC will communicate to any potential provider that it is our preference that homes serve four or fewer people, each with rooms of their own.</p>



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Public Policy Measure	Actions to Attain Objectives
10. Number and percentage of clients, ages 16-64, with earned income.	<p>Statement:</p> <p>IRC's core values are independence, inclusion, and empowerment. We believe that clients with an earned income exemplify these values.</p> <p>Measurement and Methodology:</p> <p>Employment Development Department (EDD) data on individuals ages 16-64 with earned income.</p> <p>Activities:</p> <p>Annually, IRC will analyze data changes in the percentage of clients with an earned income, ages 16-64, as reported by the Employment Development Department.</p> <p>IRC Employment Specialists will provide community outreach and education on employment opportunities and available supports, to community partners, vendors, and clients. These outreaches may be virtual.</p> <p>IRC Employment Specialist will continue to develop the Consumer Employment page located at <a href="https://www.inlandrc.org/consumer-employment/">https://www.inlandrc.org/consumer-employment/</a></p>

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Public Policy Measure	Actions to Attain Objectives
<p>11. Annual earnings of clients ages 16-64 compared to people with all disabilities.</p>	<p>Statement:</p> <p>IRC believes in equal pay for employees who perform substantially similar work.</p> <p>Measurement and Methodology: EDD data: average annual wages as reported to EDD for individuals ages 16-64.</p> <p>Activities:</p> <p>IRC will analyze the number of individuals served, ages 16-17 years of age once the data is received from EDD and DDS.</p> <p>IRC will analyze the number of individuals served, ages 18-23 years of age once the data is received from EDD and DDS.</p> <p>IRC will analyze the number of individuals served, ages 24-64 years of age once the data is received from EDD and DDS.</p> <p>IRC will then review the average earnings for the calendar year, of individuals served in comparison to all people with disabilities in California.</p>





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Public Policy Measure	Actions to Attain Objectives
12. Average annual wages for clients ages 16-64.	<p>Statement:</p> <p>IRC believes in equal pay for employees who perform substantially similar work.</p> <p>Measurement and Methodology: EDD data: average annual wages as reported to EDD for individuals ages 16-64.</p> <p>Activities:</p> <p>See measure #11.</p>

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Public Policy Measure	Actions to Attain Objectives
<p>13. Number of adults who entered in competitive, integrated employment following participation in a Paid Internship Program.</p>	<p>Statement:</p> <p>IRC believes that individuals with disabilities are like other employees. They want to do a good job, appreciate constructive supervision, enjoy new challenges, and want to get ahead.</p> <p>Measurement and Methodology: Data collected from service providers by regional centers.</p> <p>Activities:</p> <p>IRC will participate in job and employment fairs to promote employment opportunities for those who participate in a Paid Internship Program. This may be in person, or virtual if required.</p> <p>IRC's Employment Specialist will stress the importance of the Paid Internship Program at the Vendor Advisory Committee (VAC) and sub-committee meetings.</p> <p>IRC will provide training or virtual consultation to Service Coordinators to help them better understand Competitive Integrated Employment and the Paid Internship Program.</p> <p>Service Coordinators will review employment options with clients annually during the IPP planning process.</p>



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Public Policy Measure	Actions to Attain Objectives
<p>14. Percentage of adults who entered in competitive, integrated employment following participation in a Paid Internship Program(PIP).</p>	<p>Statement:</p> <p>IRC believes that individuals with disabilities are like other employees. They want to do a good job, appreciate constructive supervision, enjoy new challenges, and want to get ahead.</p> <p>Measurement and Methodology: Data collected from service providers by regional centers.</p> <p>Activities: See measure #13.</p>

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Public Policy Measure	Actions to Attain Objectives
<p>15. Average hourly or salaried wages and hours worked per week for adults who participated in a PIP during the fiscal year.</p>	<p>Statement: IRC believes that individuals with disabilities are like other employees. They want to do a good job, appreciate constructive supervision, enjoy new challenges, and want to get ahead.</p> <p>Measurement and Methodology: Data collected from service providers by regional centers.</p> <p>Activities: See measure #13.</p>

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Public Policy Measure	Actions to Attain Objectives
<p>16. Average wages and hours worked for adults engaged in competitive, integrated employment for whom incentive payments have been made.</p>	<p>Statement:</p> <p>IRC believes that employees with disabilities must have the same opportunities as those without disabilities.</p> <p>Measurement and Methodology:</p> <p>Data collected from Service Providers by Regional Centers.</p> <p>Activities:</p> <p>Data will be collected from Service Providers, by IRC Employment Specialists.</p> <p>IRC will participate in job and employment fairs to promote employment opportunities for those who participate in the Paid Internship Program. This will be in-person or virtual.</p> <p>IRC's Employment Specialists will stress the importance of the Paid Internship Program at the Vendor Advisory Committee (VAC) and sub-committee meetings.</p>

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Public Policy	Actions to Attain Objectives
<p>17. Increase the number and percent of adults residing in independent living settings.</p>	<p>Statement:</p> <p>Independent living can have many different meanings, but the key idea is a place where a person chooses to live.</p> <p>Measurement and Methodology:</p> <p>CMF residence code data for status 2 adults (18 years old and older) residing in independent living.</p> <p>Activities:</p> <p>See Measure #5.</p>

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Public Policy Measure	Actions to Attain Objectives
18. Increase the number and percent of adults residing in supportive living settings.	<p>Statement:</p> <p>IRC strives to assist clients in exercising meaningful choice and control in their daily lives, including where and with whom to live.</p> <p>Measurement and Methodology:</p> <p>CMF residence code data for status 2 adults (18 years old and older) residing in supportive living settings.</p> <p>Activities:</p> <p>See Measure #5.</p>

Approved



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Public Policy Measure	Actions to Attain Objectives
19. Increase the number and percentage of adults residing in Adult Family Home Agency homes.	<p>Statement:</p> <p>Adult Family Home Agency homes and supports are a new option which enable adults with developmental disabilities to enter partnerships with families that promote self-determination and independence.</p> <p>Measurement and Methodology:</p> <p>CMF residence code data for status 2 adults (18 years old and older) residing in Adult Family Home Agency homes.</p> <p>Activities:</p> <p>See Measure #5.</p>

Approved





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Public Policy Measure	Actions to Attain Objectives
<p>20. Percentage of adults who reported having competitive integrated employment as a goal in their IPP,</p>	<p>Statement:</p> <p>The National Core Indicator (NCI) is a standardized data collection effort that assesses the outcomes and experiences of individuals with intellectual and developmental disabilities receiving services and supports across various states in the U.S.</p> <p>Measurement and Methodology:</p> <p>NCI Survey – Yes/No/Don't Know</p> <p>The individual has community employment as a goal in their IPP.</p> <p>Activities:</p> <p>IRC will provide liaison staff to the NCI program, facilitating seamless communication and collaboration between the regional center and NCI initiatives.</p>

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Public Policy Measure	Actions to Attain Objectives
<p>21. Per capita POS Expenditures by individual's primary language (for primary languages chosen by 30 or more consumers only)</p>	<p>Statement: Inland Regional Center (IRC) is dedicated to addressing linguistic barriers and disparities within our community.</p> <p>Measurement and Methodology: Prior FY POS data and CMF.</p> <p>Activities: IRC will analyze POS data to identify areas where we may be able to increase purchased services to better meet the needs of underserved populations.</p>

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Locally Developed Public Policy Measure	Actions to Attain Objectives
<p>1. Establish an Equitable Crisis Intervention Program.</p> <p>Incorporate additional safeguards to foster partnerships within the community.</p>	<p>Statement: Establishing an Equitable Crisis Intervention Program, additional safeguards, and fostering partnerships within the community are essential for ensuring that all individuals receive fair and just treatment during crises.</p> <p>Measurement and Methodology: A comprehensive and systematic approach is essential to effectively measure and evaluate the impact of the Equitable Crisis Intervention Program.</p> <p>Activities:</p> <p><b>Crisis Intervention Program Provider:</b></p> <ul style="list-style-type: none"> <li>• IRC will work closely with Pacific Clinics in the creation of a Crisis Intervention program in Riverside County</li> <li>• IRC will proactively explore the development of a Crisis Intervention Program in San Bernardino County in collaboration with local stakeholders.</li> </ul> <p><b>Data collection:</b></p> <ul style="list-style-type: none"> <li>• <b>Quantitative Data:</b> Collect data on the number and types of crises reported, response times, and outcomes of interventions.</li> <li>• <b>Qualitative Data:</b> Conduct interviews and surveys with program participants, community members, and stakeholders to gather insights into their experiences and perceptions of the program's effectiveness and fairness.</li> </ul> <p><b>Comparative Analysis/ Community Involvement:</b></p> <ul style="list-style-type: none"> <li>• Engage community stakeholders in the evaluation process through focus groups and advisory committees.</li> <li>• Work closely with the Autism Society Inland Empire to conduct three (3) focus groups and one (1) online survey in July 2025 to seek the lived experience of clients and families in crisis and police interactions.</li> </ul> <p><b>Feedback Loops:</b></p> <ul style="list-style-type: none"> <li>• Implement regular feedback loops where data and findings are shared with clients, parents, caregivers, and community partners.</li> </ul>



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	<p><b>Blue Envelope Program:</b></p> <ul style="list-style-type: none"><li>• Continue collaborating with Riverside Sheriff's Department to roll out the Blue Envelope Program.</li><li>• Continue to work closely with the San Bernardino Sheriff's Department to roll out their Blue Envelope Pilot Program.</li></ul> <p><b>Safe Return Program/ Special Needs Reunification Program:</b></p> <ul style="list-style-type: none"><li>• Collaborate with Riverside Sheriff's Department to ensure their Special Needs Reunification program is language assessable and market program to those served by IRC in Riverside.</li><li>• Continue to work closely with the San Bernardino Sheriff's Department in marketing the Safe Return Program.</li></ul> <p><b>Training:</b></p> <ul style="list-style-type: none"><li>• Continue to work closely with the San Bernardino Sheriff's Department and the Department of Behavioral Health to provide I/DD awareness during the 40-hour CIT training and the Sheriff's Academy.</li><li>• IRC will create a pilot program for ASL, Deaf/Plus, and I/DD awareness training for First Responders in collaboration with community partners.</li></ul> <p><b>Feedback Loops- Quarterly Zoom Public Meetings Schedule: 5:30 PM to 6:30 PM</b></p> <ol style="list-style-type: none"><li>1. August 29th, 5:30 PM</li><li>2. October 17th, 5:30 PM</li><li>3. December 12th, 5:30 PM</li><li>4. February 20th, 5:30 PM</li><li>5. April 24th, 5:30 PM</li><li>6. June 26th, 5:30 PM</li></ol>
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#### Compliance Measures

Measures	Measurement/Methodology
1. Unqualified independent audit with no material finding(s)	Yes.
2. Substantial compliance with Department fiscal audit.	Yes.
3. Operates within the Operations budget.	Yes, actual expenditures plus late bills do not exceed Operations budget.
4. Certified to participate in Home and Community—Based Services Waiver.	Yes, based on the most recent Waiver monitoring report.
5. Compliance with Vendor Audit Requirements per contract, ARTICLE III, Section 10.	Yes
6. CDER/EST Currency.	CMS status codes 1 and 2 are the current CDER OR ESR.
7. Intake/Assessment and IFSP timelines (ages 0-2).	Early Start Report
8. Intake/Assessment timelines for Consumers ages 3 and older.	CMF- calculated by subtracting the status date from the CMF date
9. IPP Development (WIC requirements).	Biennial DDS report per WIC section 4646.5 c (3).
10. IFSP Development (Title 17 requirements).	Early Start Report