

VOLUME 2 • ISSUE 13



ACCESS
Newsletter
INLAND REGIONAL CENTER



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EQUITY

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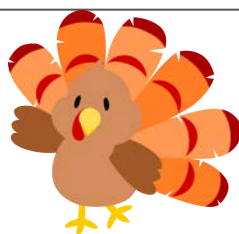


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Meet the Community Engagement Team



Monica Munguia

Manager - Community Engagement

✉ community@inlandrc.org



Ruth Armstead

Manager - Service Access and Equity



Maria Isabel (Mari) Rodriguez

Cultural Specialist



Marquis Quinton

Emergency Services Coordinator (ESC)

Meet the Community Engagement Team



Ismeth Estrada
Consumer Support Technician I (CST I)



Gregory Harrison
Consumer Advocate



Estefania (Fania) Pena
Deaf and Hard-of-Hearing Cultural Specialist



Tanialee Sanchez
Events Developer Outreach Specialist



George Gonzalez
Consumer Support Technician IV (CST IV)

Meet the Community Engagement Team



Martín Morales

Language Access and Cultural Competency (LACC) Specialist



Janera Valdez

LACC Bi-Lingual Consumer Service Technician (CST) III



Amalia Barcelo-Huizar

LACC Parent Ambassador – Spanish Riverside County



Steven Serrano Yopez

Community Relations Specialist



Editor's Note

Community Action

By Community Engagement

Dear IRC Community,

As Ray Bradbury reminds us, "That country where it is always turning late in the year. That country where the hills are fog and the rivers are mist; where noons go quickly, dusks and twilights linger, and midnights stay. That country composed in the main of cellars, sub-cellars, coal-bins, closets, attics, and pantries faced away from the sun. That country whose people are autumn people, thinking only autumn thoughts. Whose people passing at night on the empty walks sound like rain."

In this month's newsletter, our theme focuses on community action, emphasizing community resources, advocacy, and engagement among community members to foster a stronger and more inclusive environment. We will explore key topics such as:

- Fire Safety: Stay informed with essential tips to keep your family and home safe during fire season.
- Navigating the Healthcare System: Learn from our clients' experiences and strategies to overcome challenges within the healthcare system.
- Overcoming Stigma: Discover ways to break down barriers and support individuals in overcoming societal preconceptions.
- Early Start: Understand the importance of early intervention and how it can positively impact development.
- Advocacy: Find out how you can contribute to ongoing advocacy efforts to drive positive change in our community.
- Creating Inclusive Communities: Explore initiatives and strategies for fostering inclusive and supportive environments for all.

At IRC, our focus this month is on community action. We aim to provide valuable resources, advocate for those in need, and engage with community members to build a better, more connected community.

For questions, concerns, or more information about IRC events and resources, email us at community@inlandrc.org. We're here to support you every step of the way.



Do You Know Inland Regional Center's Emergency Operations Center?

By Community Engagement Unit

Inland Regional Center (IRC) is a vital organization serving a vast community, including 52,000 + clients, over 6,000 vendors, and 1,200 employees. To ensure the safety and well-being of everyone involved, IRC has established an Emergency Operations Center (EOC).

The Heart of Emergency Management

The dedicated Emergency Services Coordinator (ESC), IT Director, IT Manager, and Program Administrator overseeing Emergency services are at the core of IRC's EOC. These roles are essential for managing and disseminating critical information during emergencies.

In a large-scale crisis, or whenever necessary, the EOC is supported by leaders from Community Services, the Finance Department, Logistical Support, and the Public Relations team.

Training

The EOC team at IRC has undergone comprehensive Incident Command System (ICS) training to enhance their emergency response capabilities. This training equips the team with standardized procedures and practices to manage crises effectively. By mastering ICS protocols, the EOC team ensures coordinated efforts, clear communication, and efficient resource allocation during emergencies, thereby safeguarding the well-being of the IRC community.



Communication Through Everbridge

A key component of IRC's emergency communication strategy is the Everbridge Mass Notification System. This powerful tool allows the ESC to quickly and efficiently push out important information to thousands of people.

Here's how it benefits the IRC community:

- Clients: The 52,000 clients, who depend on IRC for support and services, receive timely updates about potential emergencies, safety instructions, and other critical information.
- Vendors: With over 6,000 vendors, clear and immediate communication is essential. The Everbridge system ensures that all vendors are aware of any disruptions or changes in operations.
- Employees: The 1,200 IRC employees are kept in the loop with real-time notifications, helping them to respond appropriately and maintain the continuity of services.

Why It Matters

Effective emergency management and communication are crucial for the safety and security of any large organization. For IRC, which supports a diverse and vulnerable population, the ability to swiftly communicate during a crisis can make a significant difference. The EOC and the use of the Everbridge system exemplify IRC's commitment to safeguarding its community.



Stay Informed

If you're an IRC client, caregiver, or parent, contact your Consumer Services Coordinator (CSC) to ensure that your contact information is up to date. This will help you receive timely notifications and stay informed during emergencies.

If you need help locating the correct person in IRC, please email the client's name and date of birth to community@inlandrc.org.

IRC's proactive approach in establishing an EOC and utilizing advanced communication tools like Everbridge highlights the organization's dedication to the well-being of its clients, vendors, and employees. Stay safe, stay informed, and know that IRC is always prepared to support its community in times of need.

Do you have any questions or need further information about IRC's Emergency Operations Center and its services? Feel free to reach out to us! community@inlandrc.org

Also, check out IRC's Emergency and Disaster Management webpage at: www.inlandrc.org/edm



Bridging the Gap: IRC Sheriff Dispatch Academy Training

By Community Engagement Unit

To foster understanding and effective communication between emergency dispatchers and individuals with developmental disabilities, Inland Regional Center (IRC) recently partnered with the San Bernardino County Department of Behavioral Health (DBH) to host a comprehensive training session. This training aimed to equip dispatchers with the knowledge and skills to interact appropriately and empathetically with the intellectually and developmentally disabled (I/DD) community.

“Dispatchers play a critical role in ensuring the safety and well-being of individuals with developmental disabilities,” said Ruth Armstead, IRC Service Access and Equity Manager. “This training is essential in helping them understand the unique challenges faced by the I/DD community and how to respond effectively.”

Kenneth Armstrong, IRC Manager of Training and Development, added, “Collaborating with DBH and the Sheriff Department on this training has been incredibly impactful. Together, we’re ensuring dispatchers are better prepared in their interactions, ultimately leading to better outcomes for individuals with developmental disabilities.”

Core Values and Mission

Inland Regional Center is a nonprofit, community-based agency that serves over 52,000 individuals with developmental disabilities across San Bernardino and Riverside counties. Rooted in the core values of independence, inclusion, and empowerment, IRC’s mission is to provide support and resources to individuals with I/DD to help them live fulfilling lives.



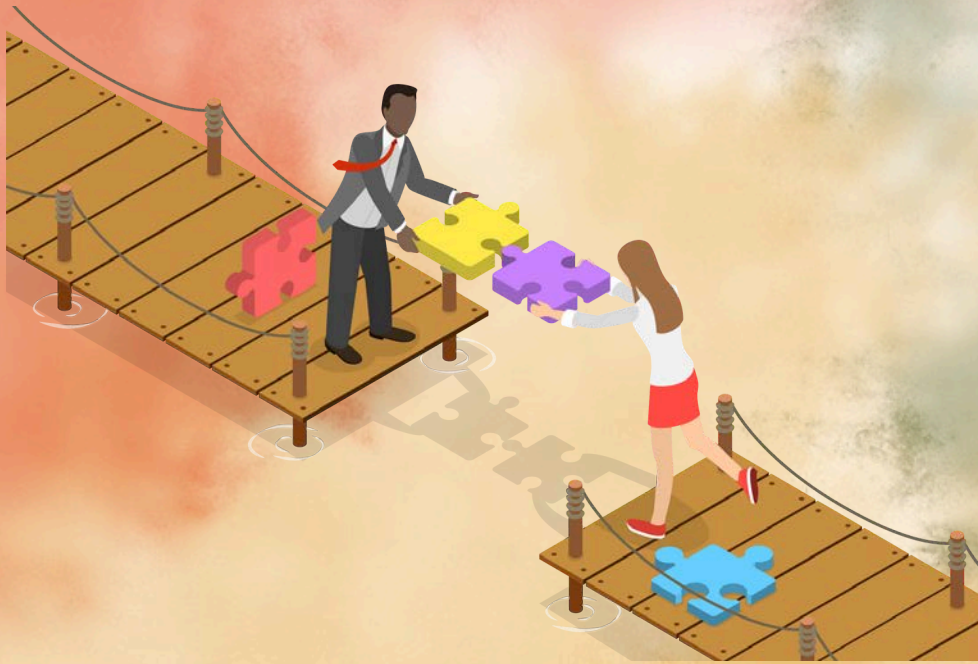
Historical Context and Importance

Before the enactment of the Lanterman Act, individuals with I/DD were often institutionalized and marginalized. The training provided a historical overview of this context, emphasizing the importance of recognizing and addressing the needs of these individuals in modern society. The session highlighted how institutionalization once dictated the lives of people with I/DD, leading to their abandonment and mistreatment.

“Understanding our history is crucial to making progress,” noted Dr. CJ Cook, IRC’s Program Administrator for Community Engagement, Service Access and Equity, Emergency Services and Training. “By acknowledging the past mistreatment and marginalization of individuals with I/DD, we can ensure that we never repeat those mistakes and instead strive for a more inclusive and supportive society.”

Understanding Developmental Disabilities

The training covered various developmental disabilities, including intellectual disability, autism spectrum disorder (ASD), cerebral palsy, and epilepsy. Each of these conditions was explored in detail to provide dispatchers with a comprehensive understanding of the unique challenges faced by individuals with these disabilities. The session also offered practical advice for dispatchers when interacting with individuals with I/DD. This included communication techniques to ensure clarity and understanding, as well as behavioral insights to better respond to and support individuals during emergencies. By equipping dispatchers with these tools, the training aimed to enhance their ability to interact appropriately and empathetically with the I/DD community.



Impact and Future Goals

Inland Regional Center’s Sheriff Dispatch training is a significant step toward bridging the gap between emergency services and individuals with developmental disabilities. By enhancing the awareness and skills of dispatchers, IRC aims to ensure that individuals with I/DD receive the support and understanding they need during crises and emergencies. The training reinforces the commitment to inclusion and empowerment, ensuring that all community members are treated with dignity and respect.

As IRC moves forward, it plans to continue these training sessions, broadening their reach and impact. Over the next 10 months, the IRC Training and Development Team, along with the Service Access and Equity Team, will host several training sessions for the San Bernardino County Probation Department while continuing to support the Sheriff’s Crisis Intervention Training (CIT) program in collaboration with DBH, the lead agency. The ultimate goal is to foster a community where everyone, regardless of their abilities, feels safe, understood, and valued.

“Our commitment to continuous training and development is unwavering,” said Lavinia Johnson, IRC Executive Director. “By expanding these programs, we aim to create a community where inclusivity and understanding are at the forefront, ensuring that all individuals receive the respect and support they deserve.”

If you have any questions, you can contact IRC by emailing community@inlandrc.org.



Creating Inclusive Communities: Enhancing Police Interactions with the I/DD Community

By Community Engagement Unit

Inland Regional Center (IRC) is committed to improving interactions between law enforcement officers and individuals with Intellectual and Developmental Disabilities (I/DD). Recognizing the urgent need for change, IRC embarked on an extensive research initiative involving virtual focus groups, surveys, and case studies to gather insights from the I/DD community.

The research highlights a troubling lack of understanding and training among law enforcement officers regarding I/DD. This gap often leads to negative, and sometimes harmful, interactions. Many individuals within the I/DD community and their caregivers shared experiences of fear, disrespect, and ineffective communication during encounters with police. These stories underscore the need for comprehensive training in disability sensitivity, effective communication strategies, and de-escalation techniques tailored to the unique needs of individuals with I/DD.

IRC's study also reveals the importance of proactive community engagement. Building trust between law enforcement and the I/DD community through regular interactions and community outreach programs can significantly reduce fear and improve mutual understanding. Additionally, the role of caregivers and families is crucial in bridging gaps and educating law enforcement about specific needs and situations.



Based on these findings, IRC recommends several key actions:

1. **Enhanced Training:** Law enforcement officers, Regional Center staff, and crisis intervention teams should undergo comprehensive training focused on understanding I/DD, including autism and cerebral palsy. This training should cover de-escalation techniques and the use of non-verbal communication aids.
2. **Community Engagement Programs:** Establish regular programs where law enforcement officers and crisis teams interact with the I/DD community in non-crisis settings to build trust and familiarity.
3. **Cultural Sensitivity and Empathy Training:** Integrate training that raises awareness about diverse backgrounds and communication preferences within the I/DD community.
4. **Policy Changes:** Implement systemic policy changes to ensure better handling of cases involving individuals with I/DD, including setting clear expectations for Service Coordinators during crises.
5. **Continuous Evaluation:** Establish mechanisms to assess the effectiveness of training programs and community engagement initiatives, ensuring ongoing improvement.

For families and individuals with I/DD, IRC encourages active participation in police training programs to provide valuable insights, engagement in safety fairs and community events, and proactive steps to educate communities about their specific needs.

IRC's commitment to fostering inclusive communities where every individual feels valued, empowered, and fully included drives these initiatives. By prioritizing empathy, understanding, and proactive engagement, IRC aims to promote genuine justice and equality for all, ensuring that every individual feels safe and supported within their community.

To see the complete report please visit: [Inland Regional Center Police Report](#)



Inspiring Presentation by Robin Ferguson: Enhancing Early Start Referral Processes and Advocacy

By Community Engagement

In a recent presentation that left a lasting impression on County Social Workers (CSWs), pediatricians, and office staff, Robin Ferguson, the Early Start Manager, shared invaluable insights into the early start referral process and advocacy. This session highlighted the technical aspects of the referral process and the importance of empathy, dedication, and personal commitment in supporting children and families.

Streamlining the Early Start Referral Process

Robin's presentation began with a comprehensive overview of the Early Start program, designed to provide early intervention services to infants and toddlers with developmental delays and disabilities. She emphasized the critical role that CSWs, pediatricians, and office staff play in identifying and referring children who may benefit from these services.

One of the key points Robin highlighted was the need for a streamlined and efficient referral process. She walked the audience through the steps involved, from initial identification to completing necessary paperwork and coordinating services. Robin provided practical tips on smoothing this process, ensuring that no child falls through the cracks.



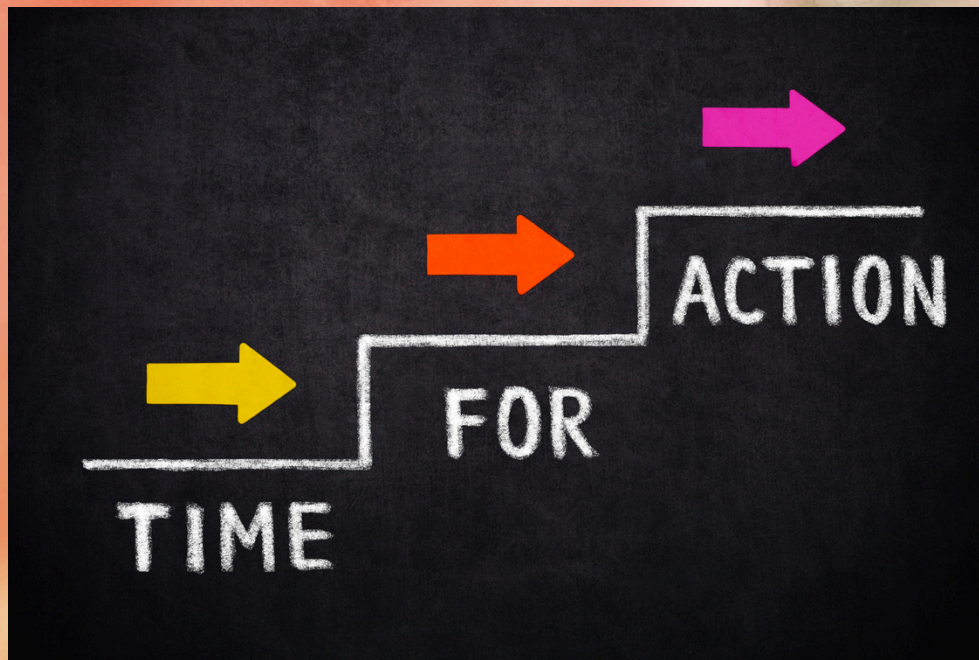
The Power of Advocacy

Beyond the mechanics of the referral process, Robin passionately spoke about the importance of advocacy. She shared stories of families who have benefited from early intervention services, underscoring the profound impact that timely support can have on a child's development. Robin urged the audience to be proactive advocates for the children and families they serve, emphasizing that early intervention can make a world of difference.

She encouraged CSWs and pediatricians to go the extra mile in educating families about their rights and available services. By empowering parents with knowledge and resources, professionals can help them navigate the often-complex landscape of early intervention and special education.

Being an Ally for Children

Robin also highlighted the crucial role of allyship in the Early Start program. She explained that being an ally means more than just fulfilling professional duties; it involves standing up for children who may need early intervention services and ensuring their needs are met with compassion and urgency. Robin emphasized the importance of listening to families, understanding their unique challenges, and advocating for their children's right to early support.



A Call to Action

As the presentation concluded, Robin called the audience to action. She encouraged them to return the knowledge and inspiration from the session to their respective roles and apply it with renewed vigor. Whether it's ensuring timely referrals, advocating for families, or simply showing empathy and understanding, every action counts.

Robin's presentation was a powerful reminder of the importance of early intervention, the impact of advocacy, and the strength of personal commitment. Her insights and personal story have undoubtedly inspired many to approach their work with a deeper sense of purpose and dedication.

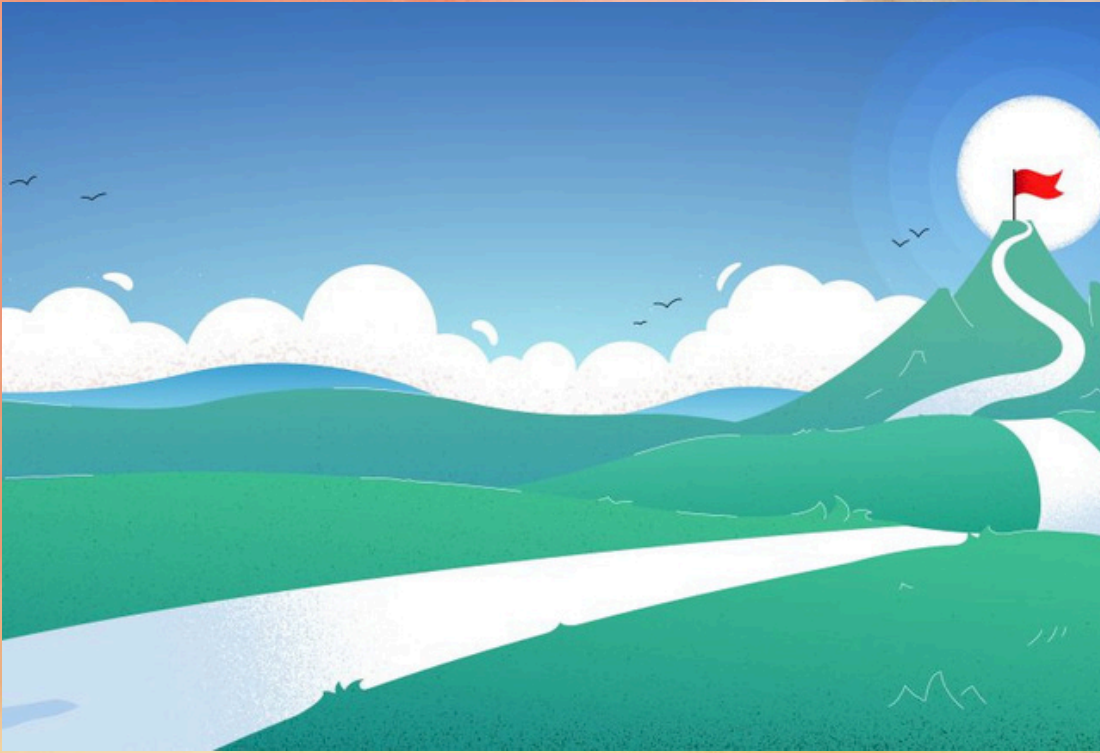
In conclusion, Robin Ferguson's presentation was not just an informative session but a heartfelt and inspiring experience. It highlighted the crucial role that professionals play in the early start referral process and the power of advocacy in positively impacting children's lives.

For more information about Early Start, please visit [Early-Start-Information-Packet-IRC-R.pdf \(inlandrc.org\)](#).

Featured Video [Former Surgeon General's Message. on Vimeo](#)

Apply for Early Start [Eligibility | Inland Regional Center \(inlandrc.org\)](#)

1. Occasionally, a person not the child's parent/guardian, such as a grandparent, neighbor, or physician, may contact IRC to refer a child. The Intake team will document the concern and then contact the parent/guardian to ask if they want to continue the Intake process.
 2. Please do not fax referrals; use the online referral on the Apply page.
 3. Please do not email referrals to community@inlandrc.org.
 4. Please do not call the Front Desk for Early Intake referrals.
- [Early Start Point of Contact Presentation \(PDF\)](#)



Overcoming the Stigmas of Being a Person with I/DD

By Community Engagement

Understanding I/DD

Intellectual and Developmental Disabilities (I/DD) encompass a variety of conditions that affect an individual's intellectual functioning and adaptive behavior. People with I/DD may have challenges with learning, reasoning, problem-solving, and social skills. However, like everyone else, they have unique strengths, talents, and potential.

Empowering Self-Advocacy

Individuals with I/DD must be encouraged to advocate for themselves. No one can better express the need for change or describe the experience of living with I/DD than those who are directly affected. Self-advocacy means having the confidence to speak up about one's needs, rights, and desires. Supporting self-advocacy involves teaching communication skills, providing opportunities for leadership, and, most importantly, respecting the voices of those with I/DD. By empowering individuals with I/DD to advocate for themselves, we help them gain confidence, independence, and the ability to shape their own lives.



Fostering Inclusion

Inclusion means ensuring that individuals with I/DD have the same opportunities as everyone else to participate in all aspects of life. This includes education, employment, social activities, and community involvement. Creating inclusive environments where everyone feels valued and accepted is crucial. This can be achieved by promoting accessible spaces, providing necessary accommodations, and encouraging diverse representation in all areas of society.

Promoting Positive Attitudes

Changing the way we think and talk about I/DD is another important step. Instead of focusing on what people with I/DD can't do, we should highlight their strengths and achievements. Using respectful and person-first language—such as saying “a person with a disability” instead of “a disabled person”—can make a big difference in how individuals are perceived and treated.

Supporting Families and Caregivers

Families and caregivers of individuals with I/DD also face stigma and need support. Providing them with resources, connecting them with support groups, and recognizing their efforts can help alleviate some of the burdens they carry. By supporting these families, we contribute to a more understanding and compassionate community.



Building a Community of Allies

Being an ally to an individual with an I/DD means standing up against stigma and discrimination, educating others, and promoting inclusive practices. Allies can be friends, family members, teachers, employers, or anyone who wants to make a positive impact. By working together, we can create a more inclusive and supportive society for everyone.

Celebrating Diversity

Diversity enriches our lives and communities. Individuals with I/DD contribute to this diversity in many meaningful ways. We can appreciate the value they bring to our world by celebrating their unique perspectives and talents. Embracing diversity means recognizing that everyone has something valuable to offer regardless of their abilities.

Conclusion

Overcoming the stigmas associated with I/DD is a collective effort that demands awareness, inclusion, positive attitudes, support, empowerment, and allyship. By embracing these principles, we can create a more inclusive and compassionate society where everyone is valued and respected for who they are. Together, let's build a world where individuals with I/DD can thrive and reach their full potential.



IRC Client Advisory Committee (CAC) Advocates Share Insights on Advancing Inclusive Medical Care at the University of California, Riverside Panel

By Community Engagement

Gregory Harrison and Ismeth Estrada, two esteemed clients and advocates of the IRC CAC, recently participated in a panel discussion hosted by the University of California, Riverside (UCR) Office of Diversity, Equity, and Inclusion in collaboration with the UCR School of Medicine. The panel, titled "Advancing Inclusive Care: Strategies and Insights for Supporting Patients with Disabilities," provided a platform for sharing personal experiences and proposing improvements in the healthcare system.

Disability Pride Month and the Americans with Disabilities Act of 1990

July is celebrated as Disability Pride Month, a time to honor the history, achievements, experiences, and struggles of the disability community. This month commemorates the passage of the Americans with Disabilities Act (ADA) of 1990, a landmark civil rights law that prohibits discrimination against individuals with disabilities in all areas of public life, including jobs, schools, transportation, and all public and private places open to the general public. The ADA aims to ensure that people with disabilities have the same rights and opportunities as everyone else.



Sharing Personal Stories to Foster Change

The panel featured a diverse audience, including students, staff, community members, and elected leaders. When asked why they chose to share their stories, Ismeth Estrada, a single mother navigating the healthcare system with her daughter, emphasized the importance of initiating conversations to improve medical care. She stated, "It has been real hard for me and my daughter as a single mother navigating this system. By sharing my experience, we can initiate conversations on ways we can improve in the medical field by hearing us out and not viewing the disability community as just clients, but approaching it in a humanistic manner moving forward."

Proposing New Ideas for Better Healthcare Navigation

When asked about new ideas to help those with disabilities navigate the healthcare system, Gregory Harrison highlighted the importance of client advocates familiar with the healthcare system. He explained, "I think having client advocates who are familiar with the healthcare system would really benefit us in uplifting our voices and concerns. A perfect example would be by not making each doctor visit like an oil change for a car, but instead having in-depth conversations about my concerns and needs as a human. What can the doctor do to help me, and what can I do as an individual to improve my health?"

Gratitude and Future Collaboration

Both Ismeth and Gregory expressed their deep appreciation for the opportunity provided by UCR to share their stories. They look forward to continued collaboration with UCR in advocating for and improving the healthcare system for people with disabilities. The IRC joins in celebrating Disability Pride Month, recognizing the importance of these conversations and the ongoing efforts to create a more inclusive and supportive healthcare environment.



PREPARE FOR WILDFIRES

NOW

PREPARE FOR WILDFIRES NOW CAMPAIGN

Listos California was launched by Governor Gavin Newsom following the devastating Camp Fire in Paradise, California. We aim to build community resilience and help Californians prepare for, respond to and recover from natural disasters.

As we look to the summer months, with warming temperatures and a drier environment, it's important to be one season ahead. Lush green landscapes caused by a winter of heavy rain will turn into dangerous fuel for wildfires in high-risk areas. As we prepare our properties, we must also remember to prepare our families, friends and neighbors.

TOP TIPS TO PREPARE

MAKE A PLAN TO PROTECT YOUR LOVED ONES	MAP OUT YOUR EXIT ROUTES	SIGN UP FOR EMERGENCY ALERTS
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TOOLS TO HELP YOU PREPARE

 <p>DISASTER READY GUIDE</p>	 <p>PREPARE FOR WILDFIRE QUICK SHEET</p>	 <p>COMMUNITY PRESENTATION</p>
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SPREAD THE WORD

Your assistance in spreading the message of this campaign is critical to keep your neighbors and family safe. This campaign aims to reach Californians in rural communities, who are at highest risk.

Eight of the ten largest wildfires in California history have occurred in the last five years, and of those, the top three devastated Northern California and parts of the Sierra.

Please share our community built resources (social media, videos, posters) with those you love and in community gathering places such as your local coffee shop, grocery store and library.



listoscalifornia.org

SCAN FOR MORE INFO



Do you have a public event, conference, or resource you wish to reach a broader audience?

Send it our way and it may be featured in our digital calendar of events!



Check Out Our GENERAL GUIDELINES

1

Requests by outside agencies must be relevant to IRC

IRC's digital communications' primary function is to promote IRC's mission, message, and brand. Events or resources must be deemed relevant by IRC's Web Team and have approval from the Community Engagement Manager.

2

Send requests 30 days prior to the event

To ensure sufficient time for review, approval, and distribution, we only accept requests at least 30 days prior to the event's date.

3

Requests must be sent to community@inlandrc.org only

We only accept post requests through our Community Engagement Unit's email contact. Any requests sent through social media channels will not be accepted.

4

Make sure to include all details of the event/conference

Please make sure to include all relevant details of the event such as date, time, location, and contact information.

5

Send graphic/flyers in both English and Spanish

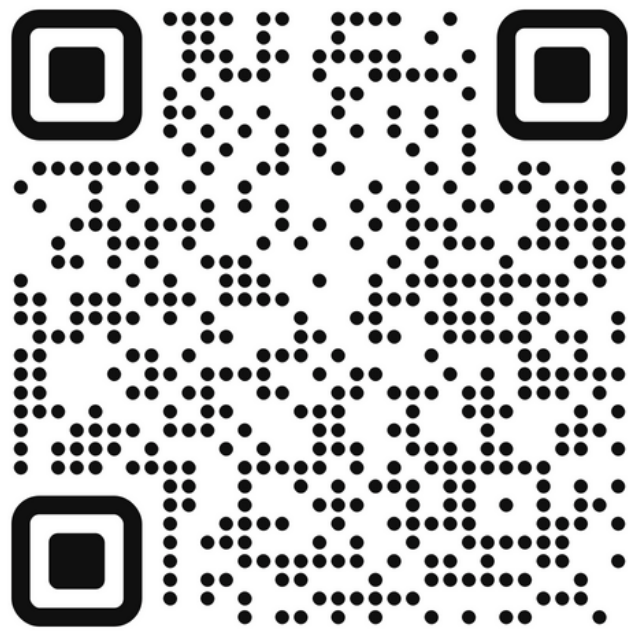
We ask for Spanish and English materials. All marketing material should be culturally sensitive and must promote inclusion of all ethnicities, race, and gender.

FOR MORE INFORMATION, CHECK OUR DIGITAL COMMUNICATION POLICY AT:

<https://www.inlandrc.org/wp-content/uploads/2023/08/IRC-Digital-Communications-Policy-Update-2023.pdf>



UPCOMING EVENTS



SCAN ME

DO YOU WANT TO STAY INFORMED ABOUT
UPCOMING EVENTS?

CHECK OUR DIGITAL CALENDAR!

www.inlandrc.org/calendar

Crafts and Chats 2024 Schedule

Come and create fun, educational materials and learn more about IRC! For IRC Parents and Clients. **All ages welcome!**



July 23, 2024

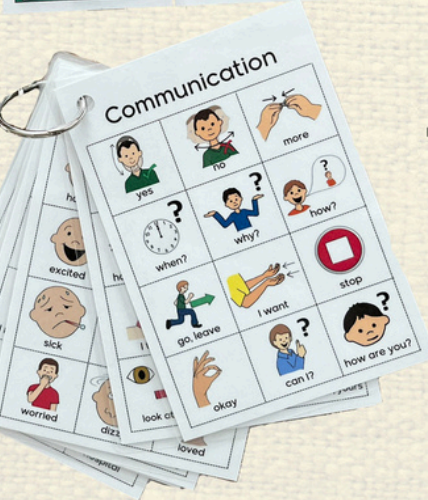
August 20, 2024

September 24, 2024

October 15, 2024

November 19, 2024

December 17, 2024



10:00 AM - 12:00 PM


Located at:

**IRC Conference Center
1425 S. Waterman Ave.
San Bernardino, CA 92408**



Please contact Amalia Barcelo-Huizar at:
ahuizar@inlandrc.org or (909) 890-3278

INLAND REGIONAL CENTER



**OCT 24
EDITION**

FREE



**POKÉMON THEME
AND COSTUME
CONTEST!**

Fall Festival

CULTURAL RESOURCE FAIR



DDS Department of
Developmental
Services



In-Roads
Creative Programs, Inc.

24 hour
home
care



**SHOWCASING THE INLAND EMPIRE'S CULTURAL DIVERSITY WITH:
PERFORMANCES, BOOTHS, RAFFLES, MUSIC, & MORE!**

OCTOBER 19, 2024
11 AM - 3 PM • FREE ADMISSION

THE RIVERSIDE CONVENTION CENTER
3637 5TH STREET • RIVERSIDE, CA 92501

**FOR THE LATEST INFORMATION, VISIT:
INLANDRC.ORG/FF2024**



**BROUGHT TO YOU BY
INLAND REGIONAL CENTER
AND THE DEPARTMENT OF
DEVELOPMENTAL SERVICES**

INLAND REGIONAL CENTER



2024 Caseload Ratio Listening Session

Reunión Acerca de el Numero de Casos por Coordinador(a)

Currently, regional center caseloads are above the levels set by the state. Join us for a discussion on how we can improve our caseload size.

We want to hear your ideas!

Actualmente, el número de casos de los centros regionales es más alto que los niveles establecidos por el estado. Asista una reunión sobre cómo podemos mejorar nuestro número de casos por coordinador(a).

¡Queremos escuchar sus ideas!

August 12, 2024
5:00-6:00 PM

This event will be broadcast on:
(Este evento será transmitido en vivo en)
www.inlandrc.org/live

Contact community@inlandrc.org for accommodations at least 7 days prior to event.
Póngase en contacto con community@inlandrc.org para solicitar acomodaciones al menos 7 días antes del evento.



COFFEE AND CHAT

JULY 24, 2024

*Disaster Preparedness
Workshop*

AUGUST 21, 2024

Navigating Inlandrc.org

SEPTEMBER 25, 2024

*Blue Envelope & Safe Return
Program Presentation*

OCTOBER 17, 2024

*Purchase of Services (POS)
Workgroup Overview*

JANUARY 22, 2025

*Hear & Help: Deaf and Hard
of Hearing (DHH) Updates &
Initiatives*

**VISIT OUR
ANNOUNCEMENT HERE**



Time: 9:30 AM -11:30AM

**Location: 1425 S Waterman Ave,
San Bernardino, CA 92408**

Reasonable accommodations are available if requested 14 days in advance. For more information contact us at community@inlandrc.org



Coffee n Chat: Navigating Inlandrc.org

About Us

Join our Navigating IRC Webpage Coffee n Chat! Discover more about our events, resources, and the various features available on Inlandrc.org. Register through Eventbrite by scanning the QR code or visiting our Linktree. Don't miss this opportunity to explore and utilize our website to its fullest potential!

Guest Speakers:

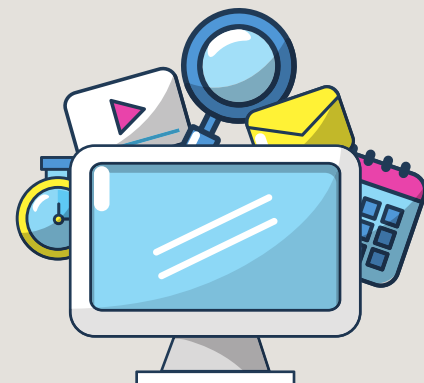
George Gonzalez

*Consumer Support
Technician IV
(CST IV)*



Schedule:

August 21, 2024
9:30 am - 11:30 am
1425 S Waterman Ave
San Bernardino, CA 92408

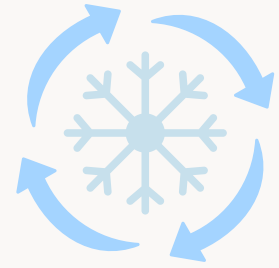


Accommodations can be arranged with 14 days' notice. Reach out to us at community@inlandrc.org to make any requests.

FIND A



COOLING CENTER NEAR YOU



[HTTPS://WWW.CAPRIVERSIDE.ORG/COOL-CENTERS](https://www.capriverside.org/cool-centers)



[HTTPS://DPH.SBCOUNTY.GOV/EXTREME-HEAT-
INFORMATION-AND-RESOURCES/](https://dph.sbcounty.gov/extreme-heat-information-and-resources/)



[HTTP://OW.LY/IZNA50KCQV9](http://ow.ly/izna50kcqv9)



[HeatReadyCA.com](https://heatreadyca.com)

[HTTPS://HEATREADYCA.COM/](https://heatreadyca.com/)



[HTTPS://LINKTR.EE/INLANDREGIONALCENTER](https://linktr.ee/inlandregionalcenter)



Locally Developed Public Policy Measure Listening Sessions

IRC aims to establish an **Equitable Crisis Intervention Program** with additional safeguards and strengthened community partnerships to ensure fair and just treatment for all individuals during crises. We will meet with **clients, parents, caregivers, and community partners** six times over the next fiscal year to share our findings and gather feedback.

Aug 29, 2024

Oct 17, 2024

Dec 12, 2024

Feb 20, 2025

Apr 24, 2025

Jun 26, 2025

Public Meetings to be held on **Zoom**.
All meetings from **5:30 to 7:00 PM**.

Join us at:

www.inlandrc.org/live

For language accommodations, including ASL,
please contact community@inlandrc.org
at least 14 days prior to event.



We are Hiring an Consumer Advocate

HERE IS YOUR CHANCE TO SHINE !

Under the supervision of the Program Manager of Community Engagement, you can create and support the self-advocacy of all Inland Regional Center consumers by providing an avenue for consumers to voice their questions and concerns to the Agency. Work to resolve problems identified in a professional and collaborative manner. Employees in this position will work no more than 20 hours per week and for no more than 8 hours per day

Requirements : 

- ▶ Must be a person with developmental or intellectual disability
- ▶ Have an Open case with Inland Regional Center (IRC)
- ▶ Must possess the ability to secure transportation on a daily basis to access the community independently.
- ▶ Be a Team Player

APPLY NOW AT:

www.inlandrc.org/careers/



Inland Regional Center Wants to Hear From You!

LACC Interview Project

Your opinion is invaluable in helping us better serve our community. We're seeking input from clients and/or their family members and caretakers to understand your experiences and how we can improve.

Join us for a confidential interview and share:

- **What's working well for you?**
- **What could be improved?**
- **How can IRC better understand and serve your language and cultural needs?**

*Gas Cards Provided to Participants!



Interviews can be held
in person, by **phone**
or over **Zoom**.

To participate, or for more information, please contact **Martin Morales** at (909) 890-4777 or email us at **community@inlandrc.org**.



You may also register by scanning this QR code



BRIDGING
VOICES-
UNIENDO
VOCES
LLC

Language accommodations are available upon request for our clients/parents who speak/sign **Spanish, Mandarin, Tagalog, ASL, Vietnamese, and Arabic.**



COORDINATED FAMILY SUPPORT (CFS)



Unlock valuable resources and insights today by exploring the CFS Pilot Program on our website! Visit www.inlandrc.org/cfs for informative fact sheets, helpful links, engaging videos, and more.



SCAN ME

Questions?
Email: community@inlandrc.org



www.inlandrc.org/clientsfamilies/#cfs

**DO YOU HAVE STORIES
TO SHARE WITH US?**

Contact us at community@inlandrc.org

INLAND REGIONAL CENTER, COMMUNITY ENGAGEMENT

 **WHAT'S
YOUR
STORY?**





Inland Regional Center

www.inlandrc.org



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**Inland
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