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GAVIN NEWSOM
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August 14, 2024

TO: REGIONAL CENTER EXECUTIVE DIRECTORS

SUBJECT: FISCAL YEAR 2022-23 NATIONAL CORE INDICATORS IN-PERSON
SURVEY DATA

This correspondence provides National Core Indicator (NCI) In-Person Survey (IPS) data collected during Fiscal Year (FY) 2022-23 and reminds regional centers of the statutory requirement to hold an annual public meeting to discuss this data.

Enclosure A is a spreadsheet that summarizes FY 2022-23 IPS survey results by regional center. Regional centers are encouraged to review their survey results and compare them to the previous IPS survey year's results and statewide averages, which can be found on the Department of Developmental Services' (Department) [NCI webpage](#), within the Survey Results/Reports tab, under Adult In-Person Survey.

In Enclosure A, FY 2022-23 IPS survey results that are five or more percentage points above the statewide average for that year are shown in blue text. Results that are five or more percentage points below the statewide average are shown in orange text. The blue and orange highlighted results do not imply a positive or negative result relative to the survey question that was asked. They are highlighted to indicate deviation from the statewide average. These differences may not be statistically significant, but they may be a valuable starting point as you review the data. Some survey questions have been collapsed because there was insufficient data.

Welfare and Institutions Code section 4571(h)(1) requires that each regional center annually present data collected from NCI surveys at a public meeting of its governing board to assess the comparative performance of the regional center and identify any needed improvements in services for consumers, including, but not limited to, case management services. Enclosure B details these meeting and reporting guidelines.

For additional context, although its comparability to California alone is limited, please note that the nation-level FY 2022-23 IPS report has been released on the [national NCI website](#) within the In-Person Survey tab. The national report includes a summary "[At-a-Glance](#)" infographic.

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A more detailed statewide report on the data collected will be released on the Department's [NCI webpage](#) when it is received by the Department from the contractor. The report will include information on the methodology, sampling, and administration used for the In-Person Survey in the FY 2022-23.

If you have any questions regarding the enclosed data, please contact Josh Sudarma, Assistant Branch Chief, Office of Quality Assurance, at joshua.sudarma@dds.ca.gov.

Sincerely,

Original Signed by:

PETE CERVINKA
Chief, Data Analytics and Strategy

Enclosures

cc: Regional Center Administrators
Regional Center Directors of Consumer Services
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