



October 11, 2024

TO: REGIONAL CENTER EXECUTIVE DIRECTORS, FAMILY RESOURCE CENTERS, AND REGIONAL CENTER PARTNERS

FROM: MARICRIS ACON, Deputy Director
Department of Developmental Services

SUBJECT: **FY 2023-24 FAMILY OUTCOMES SURVEY**

Every year, the Department of Developmental Services (Department) sends a Family Outcomes Survey (FOS) to a randomized group of thousands of families who have participated and are participating in the Early Start Program. We are excited to share that the Department has sent the annual survey to families. This year, in addition to a website link and paper survey, the Department included a QR code option that families can use on their smartphones. The paper letter and survey are available in Spanish and English and the weblink and QR code will take the user to the survey offered in many other languages.

What You Need to Know

Parents and caregivers may reach out to you with questions as to why they have received a letter from the Department. Please let them know it is so the Department can use their feedback to create the best experience possible for families participating in the Early Start program. Please encourage them to complete the survey on or before November 30, 2024. While the survey asks for some information about their family, including their child's birthdate, please reassure them that the information is coded in an anonymous format and is only used in aggregate data.

How You Can Help

- Please consider posting one of the attached announcements on your website to encourage families to complete the survey.
- Please encourage and support families in the completion of the Family Outcomes Survey, either on the Department's website or paper copy delivered to them by the postal service.

Thank you for all the work you do with families. For additional information, please contact Hope Beale, Community Program Specialist II in the Children, Adolescents and Young Adult Services (CAYAS) Division, Federal Reporting and Program Support Section, at (916) 654-2295, or via email at Hope.Beale@dds.ca.gov.