

## **Inland Regional Center**

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## **Performance Report for Inland Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve individuals and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, Inland Regional Center (IRC) served about 48,960 individuals. The charts on page two tell you about the individuals we serve. You'll also see how well we are meeting our goals and fulfilling our contract with DDS.

At IRC, we want to improve yearly, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we successfully met or exceeded several key goals this year. Notably, we improved the percentage of adults living in home settings, enhanced compliance with the CDER and ESR updates. We increased the number of individuals placed in competitive integrated employment following participation in our Paid Internship Program. Additionally, we maintained compliance with independent and DDS audits, ensuring fiscal responsibility and operational efficiency.

However, there are still areas for improvement. We must improve intake and assessment timelines for individuals aged 3 or older. Additionally, we need to increase awareness and participation in our employment programs, particularly in achieving higher placement rates and better participant wage outcomes.

We hope this report helps you learn more about IRC. If you have any questions or comments, please contact us!

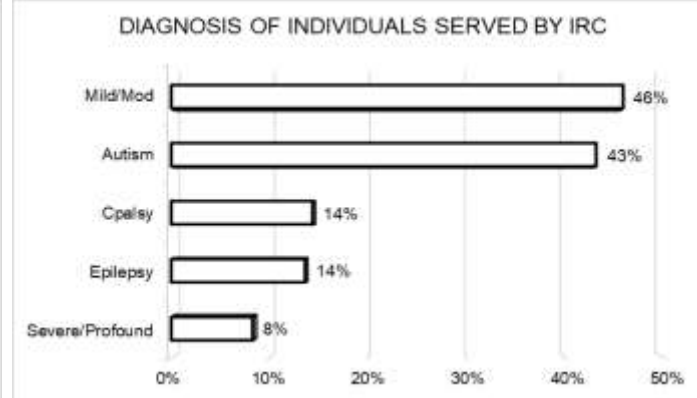
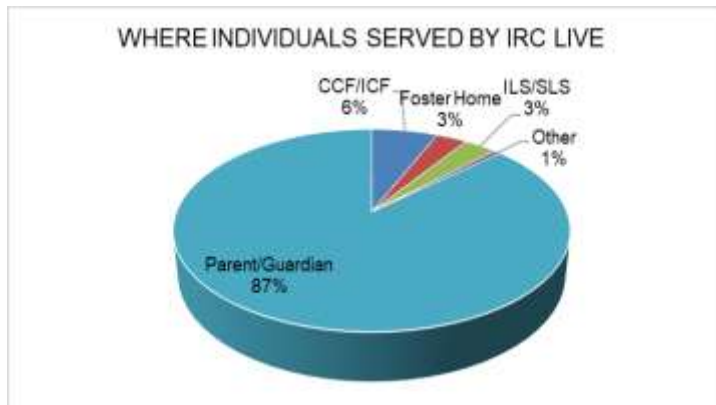
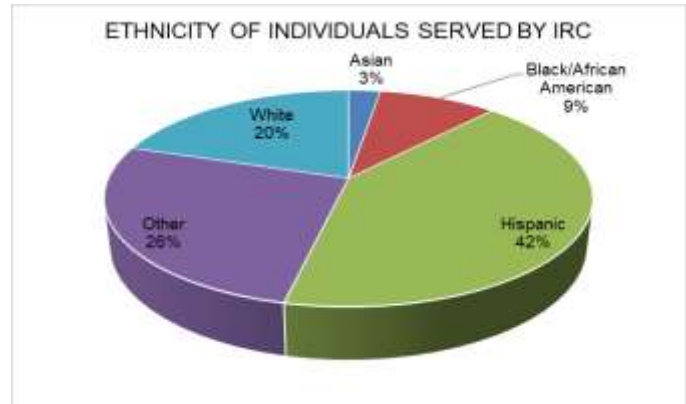
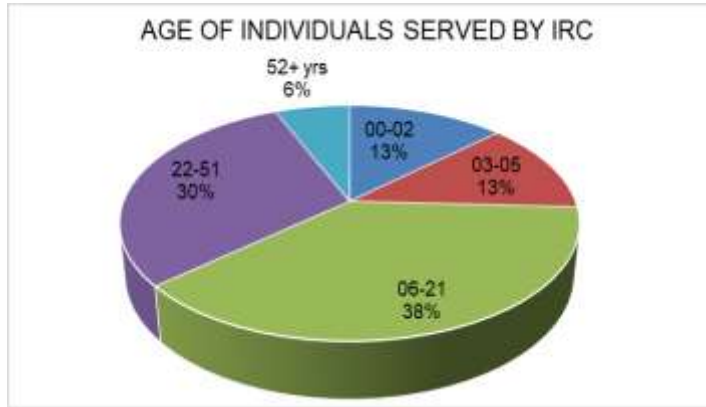
This report is a summary. To see the complete report, go to: [www.inlandrc.org](http://www.inlandrc.org)

Or contact CJ Cook at **909-890-3000**

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Director, Inland Regional Center

## Who uses IRC?

These charts tell you about who IRC individuals are and where they live.



## How well is IRC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how IRC was doing last reporting period, and the second column shows how IRC was doing at the end of fiscal year 2024.

To see how IRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	Last Reporting Period (December 2022)		Current Reporting Period (June 2024)	
	State Average	IRC	State Average	IRC
Fewer individuals live in developmental centers	0.06%	0.04%	0.05%	0.02%
More children live with families	99.61%	99.50%	99.69%	99.64%
More adults live in home settings	83.01%	83.25%	83.86%	84.25%
Fewer children live in large facilities (more than 6 people)	0.03%	0.12%	0.02%	0.08%
Fewer adults live in large facilities (more than 6 people)	1.67%	0.88%	1.46%	0.73%

Notes: 1) Individuals can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and individuals' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did IRC meet DDS standards?

Read below to see how well IRC did in meeting DDS compliance standards:

Areas Measured	Last Reporting Period	Current Reporting Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Yes	Yes
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about individuals, including diagnosis.)	94.85%	99.31%
Intake/Assessment timelines for individuals age 3 or older met	61.27%	56.55%
IPP ( <i>Individual Program Plan</i> ) requirements met	98.11%	99.88%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	83.9%	91.0%

Notes: 1)) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 3) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 June 2024 caseloads to arrive at a composite score. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

1. IRC acknowledges that we are outside the standard intakes and assessment timelines. Over the past month, new leadership has been appointed for the program and implemented a new eligibility/re-eligibility process, which began on September 1, 2024. We will be evaluating progress in the coming months and exploring how to integrate the pending DDS standardized intake process. We aim to reduce IRC's response times for intakes and assessments significantly. Additionally, we will assess the need for more staff and explore ways to leverage technology to streamline processes.

## How well is IRC doing at getting individuals working?

The chart below shows how well IRC is performing on increasing individual employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period				
	CA	IRC	CA	IRC	
<b>Individual Earned Income ( Age 16 to 64 years):</b> Data Source: Employment Development Department	<b>Jan through Dec 2022</b>		<b>Jan through Dec 2023</b>		
Quarterly number of individuals with earned income	31,413	2,859	32,132	2,756	
Percentage of individuals with earned income	15.40%	12.55%	15.20%	11.41%	
Average annual wages	\$13,198	\$13,356	\$14,251	\$14,452	
<b>Annual earnings of individuals compared to people with all disabilities in California</b> Data Source: American Community Survey, five-year estimate	<b>2021</b>		<b>2022</b>		
	\$30,783		\$29,382		
<b>National Core Indicator Adult In-Person Survey*</b>	<b>July 2017-June 2018</b>		<b>July 2020-June 2021</b>		
Percentage of adults who reported having integrated employment as a goal in their IPP	29%	28%	35%	N/A	
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	<b>2021-22</b>		<b>2022-23</b>		
	<b>CA Average</b>	<b>IRC</b>	<b>CA Average</b>	<b>IRC</b>	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	1,527	136	2,650	236	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	12%	1%	10%	1%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$15.08	\$14.93	\$15.96	\$15.49	
Average hours worked per week for adults who participated in a Paid Internship Program	15	15	14	12	
<b>Competitive Integrated Employment</b> Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engage in competitive, integrated employment, on behalf of whom incentive payments have been made	\$15.63	\$15.12	\$16.51	\$15.68	
Average hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	22	26	21	22	
Total number of Incentive payments made for the fiscal year for the following amounts:**	\$3,000	25	52	804	67
	\$2,500	42	83	849	88
	\$2,000	55	98	1,031	91

\*Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.

## How well is IRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all individuals.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23
Birth to 2	Individuals	0%	0%	2%	2%	2%	2%	14%	20%	0%	0%	3%	4%	79%	72%
	Expenditures	0%	0%	3%	2%	2%	2%	18%	21%	0%	0%	4%	4%	72%	70%
3 to 21	Individuals	0%	0%	4%	4%	8%	8%	45%	43%	0%	0%	17%	16%	25%	29%
	Expenditures	0%	0%	4%	4%	10%	10%	47%	45%	0%	0%	21%	21%	18%	20%
22 and older	Individuals	0%	0%	4%	4%	14%	14%	42%	43%	0%	0%	35%	34%	4%	4%
	Expenditures	0%	0%	3%	3%	15%	16%	32%	32%	0%	0%	45%	44%	3%	4%

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Fiscal Year	Number of Eligible Individuals Receiving Case Management Only			Percent of Eligible Individuals Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	21-22	1	16	18	17%	38%	34%
	22-23	0	17	19	0%	39%	33%
Asian	21-22	4	352	169	2%	40%	25%
	22-23	13	340	194	7%	35%	26%
Black/African American	21-22	9	695	426	5%	41%	18%
	22-23	9	697	432	4%	39%	17%
Hispanic	21-22	45	3,580	1,679	3%	38%	23%
	22-23	82	3,615	1,872	4%	36%	24%
Native Hawaiian or Other Pacific Islander	21-22	1	20	9	100%	57%	27%
	22-23	0	15	12	0%	44%	33%
White	21-22	14	1,389	1,012	4%	39%	17%
	22-23	22	1,367	1,099	5%	38%	18%
Other Ethnicity or Race	21-22	410	1,806	118	5%	34%	18%
	22-23	499	2,342	158	6%	35%	20%
Total	21-22	484	7,858	3,431	5%	38%	20%
	22-23	625	8,393	3,786	6%	36%	21%

The tables below provide information on National Core Indicator survey results regarding services, satisfaction, and family outcomes, analyzed by race and ethnicity.

Overall, are you satisfied with the services and support your family member currently receives?

(Response: **Always/Usually, Child Family Survey: 2021-22**)

Ethnicity/Race	IRC	All California Regional Centers
Total Respondents	227	5,589
Race Unknown	0%	62%
American Indian/Alaska Native	N/A	80%
Asian	85%	64%
Black/African-American	82%	67%
Native Hawaiian/Pacific Islander	N/A	87%
White	69%	62%
Other	75%	58%
Hispanic or Latino	65%	65%
Mixed Race	78%	67%
Overall	69%	65%

Overall, are you satisfied with the services and supports your family member currently receives?

(Response: **Always/Usually, Adult Family Survey: 2021-22**)

Ethnicity/Race	IRC	All California Regional Centers
Total Respondents	411	8,302
Race Unknown	75%	64%
American Indian/Alaska Native	100%	79%
Asian	90%	73%
Black/African-American	66%	76%
Native Hawaiian/Pacific Islander	N/A	66%
White	78%	74%
Other	67%	62%
Hispanic or Latino	82%	76%
Mixed Race	69%	73%
Overall	78%	74%

Overall, are you satisfied with the services and supports your family member currently receives?

(Response: **Always/Usually, Family Guardian Survey: 2021-22**)

Ethnicity/Race	IRC	All California Regional Centers
Total Respondents	279	4,670
Race Unknown	40%	48%
American Indian/Alaska Native	67%	67%
Asian	73%	81%
Black/African-American	84%	72%
Native Hawaiian/Pacific Islander	N/A	100%
White	76%	82%
Other	100%	79%
Hispanic or Latino	72%	73%
Mixed Race	79%	78%
Overall	75%	78%

Notes
Asian category includes: Asian Indian, Cambodian, Chinese, Filipino, Hmong, Japanese, Korean, Laotian, Other Asian, Thai, and Vietnamese
Native Hawaiian/Polynesian category includes Guamanian, Native Hawaiian, Other Pacific Islander, and Samoan
White category includes Russian and White
N/A means that there were no respondents for the category
National Core Indicator survey responses reflect only the opinion of the regional center individuals that responded to the survey. For more details on the National Core Indicator survey, contact the regional center.

### Want more information?

To see the complete report, go to: [www.inlandrc.org](http://www.inlandrc.org)

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